2023 OPERATIONS DAY



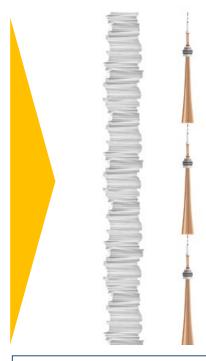
Digital Transformation

- 1. Multi-Factor Authentication
- 2. Paper Reduction
- 3. Digitizing Client Servicing



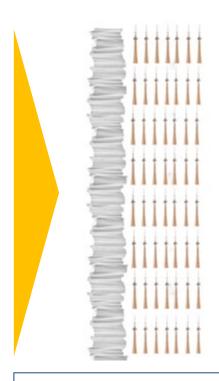
KPMG Study – Average Annual Regulatory Paper Consumption

Fidelity
distributes
~13.2
million
sheets of
paper and
~2.9 million
envelopes



92 tonnes of paper stands as tall as **three** CN Towers

Industrywide, it amounts to ~176 million sheets of paper and ~116 million envelopes



882 tonnes of paper stands as tall as <u>56</u> CN Towers

E-Delivery on the rise

